

## WATER SERVICES CORPORATION ONLINE PORTAL

The Council has been informed that the Water Services Corporation has launched an online portal to deal with requests for clearance in relation to permit conditions. Such clearances would be used to support requests for compliance certificates from the Planning Authority.

The portal, which makes use of the e-ID login, requests from periti the uploading of a standalone scanned copy of the permit perit's signature and that of another perit or warranted engineer, where applicable.

The screenshot displays the 'WATER SERVICES CORPORATION ONLINE PORTAL' interface. The page includes a navigation menu on the left with options like 'Menu', 'Customer Reports', 'Water Consumption', 'E-Forms Applications', 'Public Sewer Discharge Permit', 'Guaranteed Service Standards', 'Access card for re-cycled New Water', 'WSC Clearance', 'Control Room', 'Map', 'Abnormal Consumption', 'WSC PV Panels', and 'My Account'. The main content area contains a form with the following fields and sections:

- Class Order:** A dropdown menu with '1' selected.
- Condition Number of Permit requiring clearance:** A text input field with the placeholder 'Enter the condition number'.
- Approved document number/s contained in the permit which are related to the condition:** A text input field with the placeholder 'Enter approved document number'.
- Declaration:** A section with a heading and a paragraph of text: 'In accordance with the development in question, this declaration is to certify that through information available and site observation, rainwater and/or run-off collection from roofs, yards, balconies (and any other exposed areas) is being managed as such that no rainwater, including overflow pipes (by pumping or gravity system), even from water storage reservoirs, are connected to the WSC sewage network.'
- Signature of Architect or Engineer:** A 'Browse' button.
- Signature should not exceed 2MB:** A note below the signature field.
- Architect or Engineer Warrant Number:** A text input field with the placeholder 'Enter warrant number'.
- Facade Photos:** A 'Browse' button.
- Photos of the internal rainwater system:** A 'Browse' button.
- Attachments in PDF format and JPG/PNG should not exceed 15MB:** A note below the photo fields.
- Comments:** A large text area with the placeholder 'Comments'.
- Signature of Development Architect:** A 'Browse' button.
- Signature should not exceed 2MB:** A note below the signature field.
- Development Architect Warrant Number:** A text input field with the placeholder 'Enter warrant number'.
- E-mail:** A text input field with the placeholder 'Enter the architect email'.
- Mobile Number:** A text input field with the placeholder 'Enter the architect mobile number'.
- Submit:** A blue button at the bottom of the form.

This is clearly unacceptable for several reasons which require little to no explaining to those who possess a basic understanding of the liability and security risk implications such a system poses.

Periti are hereby advised not to utilise this portal, until it is redesigned to eliminate such risk implications.

**Perit André Pizzuto**  
President